

Email sent to all collectors on April 9, 2020



To all SOGHU registered collectors

The past few weeks have been incredibly eventful due to the current context of world pandemic. SOGHU is aware of the difficulties resulting from the COVID-19 crisis and wishes to provide support to its partners during these challenging times. It is with this in mind that SOGHU's board of directors has approved to implement a temporary financial support program for collectors. This measure aims to compensate for the decrease in recoverable volumes caused by the current economic downturn.

Additionally, to the usual rates offered to collectors, the temporary financial support program will grant SOGHU registered collectors a 25% bonus on all collections completed on April 1st and thereafter, and this until further notice. This financial support is granted upon collection of any of the SOGHU products.

Collectors will need to complete their RI claim forms as they usually would. Upon reception and evaluation of each RI claim form, SOGHU will send the collector a purchase order. The amount of the latter will represent 25% of the amount granted for every collection completed on April 1st and thereafter included in the initial RI claim form. Collectors will therefore have the responsibility of producing and submitting an invoice to SOGHU in order to officially claim payment for the amount shown on the purchase order they've received.

SOGHU will re-evaluate this program monthly and reserves the right to, with prior notice, update any and all its terms and/or terminate the temporary financial support program for collectors for any reason it deems relevant.

If you have any questions regarding the temporary financial support program for collectors, please contact Jean Duchesneau via email at jean.duchesneau@soghu.ca.

Things Will Get Better!

A handwritten signature in blue ink that reads 'Jean Duchesneau'.

Jean Duchesneau
General manager